

	Activity	Barnstaple	North Devon	Torrige	West Devon
	What is your demographic?	<p>Predominantly white British. Population centre of Barnstaple Town Centre but large rural population. Mixed ages but predominantly elderly in rural areas & younger people are more central.</p>	<p>Large rural areas (including Lynton) – land owners, middle aged and older. Conurbations: Braunton – high proportion of retired persons. Ilfracombe – mixed ages, high levels of deprivation and proportion of people with complex needs. 40% private rented low cost accommodation. South Molton – broad mix.</p>	<p>Mixed age group. Mainly working age. Predominantly white European with a changing Polish Community employed at the Appledore shipyard & Turkish community running the fast food outlets in Bideford.</p>	<p>Moorland Rural area, comprising of two large Towns Tavistock and Okehampton, Tavistock being the busier. Segregated by main arterial route into Cornwall , A30.</p> <p>Predominantly farming community and Holiday Accomodation/ Attractions.</p> <p>Busy ENTE frequented by soilders from neighbouring Camp.</p> <p>A large percentage of middle aged and older residents in Tavistock.</p> <p>Middle aged and older residents populate Okehampton & surrounding villages/hamlets.</p>

1.0	Face to Face				
1.1	Have Your Say Meetings	Local Officers & PCSO's adapt to specific problems or intelligence on their areas & advertise forthcoming Have Your Say meetings to accommodate via the website, twitter & newsletters.	<p>All PCSOs and NBMs tailor these events for their communities. E.g.</p> <p>CL weekly surgery – Lynton Library every Tues between 15:00hrs and 16:00 hrs.</p> <p>CL alternative Wednesday – Black Venus Challacombe / Stag Hunters Brendon between 14:00 hrs and 15:00 hrs</p> <p>CS Town Pannier Market, twice monthly presence.</p> <p>CS Rural Every third Tuesday West Buckland School, last attended 6 weeks ago (half term last time)</p> <p>Rest-A-While Centre to engage with the elderly community, South</p>	Meetings are arranged by PCSO's and NBT are predominantly event based. LPP staff provide locations and times for MOP to attend. Staff also conduct dynamic HYS meetings when engaged in H2H or as part of CIA's.	<p>Regularly executed by officers from neighbourhood and community response when required.</p> <p>Okehampton PCSO'S & NBM organise HYS events throughout the year & target areas which are raised by residents. E.g.</p> <p>Turpins Plot - ASB issues</p> <p>North Street - Noise/ASB issues</p> <p>Hatherleigh Market – general queries & engaging with the elderly community.</p> <p>Monthly attendance to Oke Matters Meeting</p>

			<p>Molton</p> <p>Monthly attendance East and West Anstey Coffee Morning – in lieu of PCM</p> <p>Op Pegasus – visits to airfields and helicopter landing pads, last done this week.</p> <p>Recent Have your Say door knocking exercise in Stallards area of Braunton to sign up for Community Messaging.</p> <p>Ilfracombe – Monthly visit to Hele Community Groups including learning difficulties.</p> <p>Ilfracombe – J9 roll out. Community volunteer training for de-fib in town centre.</p> <p>Ladies’ Probus. One Ilfracombe AGM.</p>		<p>held at Okehampton Police station attended by PCSO’s & NBM when possible.</p> <p>OP PEGASUS – Visits to local airfields & helicopter landing pads. Last done 2 weeks ago Gidleigh Park.</p> <p>Recent Have Your Say in Broadlands Estate ASB/ noise issues.</p> <p>PCSO’s attend regular coffee morning at various locations in rural villages</p> <p>PCSO’s attend West Devon Connect events – next one Sat 11th July Red Lion Yard.</p> <p>Annual Summer Drink Drive event held on 5th July which SC & PCSO attended.</p> <p>Parish council meetings</p>
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			<p>Parish council meetings well serviced with either a report or attendance arranged each month.</p> <p>One Ilfracombe are in the process of developing a Town Wide engagement strategy (Town Council leading) which will facilitate all partnership engagement including Police 'Have Your Say' activity.</p>		<p>attended by PCSO's for patch of responsibility PCSO Moore-Dunstan Sticklepath attended in June.</p>
1.2	Front Office	Open 0900-1800 Tue to Fri. (closed between 1400-1500hrs), Sat-0900-1400. Members of the public have access to staff, information and advice.	No front office facilities in North Devon, however, The Ilfracombe Centre in High Street provides a multi agency counter service as part of Ilfracombe Town Team. (see later)	<p>No Front office facilities in Torridge.</p> <p>Currently engaged with talks with Torridge District Council over feasibility of multi agency type hub at Holsworthy (very early stages of discussion)</p>	<p>Due to close in October for Okehampton.</p> <p>No front office for Tavistock, closed when new station came into action.</p>
2.0	Website				
2.1	D&C Website	The local Police Team keep their details up to	All local officers have their contact details and	All local officers have their contact details and photo	This was updated last September and again

		date with local information including joint forthcoming events with other agencies, good work and problems solving that has been completed in conjunction with Highways, Environmental Health, Safer North Devon, Parish Councils & Social Services.	photo on display and a list of community priorities and have your say opportunities.	on display.	June 2014 with local officers from Okehampton. The PCSO's from Tavistock update their relevant sector's website between every month and up to every 6 months.
3.0	Social Media				
3.1	Twitter	PCSO Denton has a local account with currently 553 followers @PCSO Denton with guidance from Corporate Comms, for work purposes only. General public & all followers are fed advice, local LPP contact details, as well as news.	No twitter account within Sector. Single twitter account for LPA SMT. Sporadic messages sent regarding Sector activity.	Teams are permitted to use social media in a professional capacity if they wish and follow force policy. Not extensively used as yet.	Not used in Okehampton. Not currently used in Tavistock. PC 6592 Hitt set up a Tavistock Twitter account before he was transferred back to Plymouth in Feb/March.
3.2	Facebook		Braunton Police has a	Face book across Torridge	Not used in

			facebook account (320 likes!)	has 3 accounts, Bideford, Holsworthy & Torrington which have over 6000 followers/likes	Okehampton. Not currently used in Tavistock.
4.0	<p>Media- Publications</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>As well as local publications such as “The Insight” magazine</p> <p>Regular contact is made with</p> <p>The North Devon Journal Gazette & Advertiser</p>	<p>Sector Inspector meets with Gazette and Journal reporters on fortnightly basis. Good local coverage.</p> <p>Officers make direct contact with both as and when the need requires.</p> <p>Excellent monthly police blog included in South Molton</p>	<p>North Devon Journal Gazette & Advertiser</p> <p>Web Chat via NDJ, planning monthly slots following successful xmas session.</p> <p>Change of staff at NDJ has slowed this but now back on track.</p>	<p>PCSO have regular contact with Local Papers in Okehampton and the local magazines published for rural patches. Quarterly updates & security advice.</p> <p>Sgt Anning has regularly contact with the Tavistock Times Gazette and other local papers.</p>
5.0	<p>Media- TV & Radio</p> <p>All contact with the media should be recorded on the Media Contact Register:</p> <p>Media Contact Register</p>	<p>The Voice FM</p> <p>Heart FM</p> <p>BBC Spotlight</p> <p>BBC Radio Devon</p>	<p>Ilfracombe Town Team recently filmed for BBC One documentary Street Patrols UK for airing in September.</p>	<p>BBC Spotlight</p> <p>ITV West Country</p> <p>BBC Radio Devon</p>	<p>Officers are advised to liaise with press officer.</p>

		ITV West Country			
6.0	Crime Prevention Events/ Awareness Days	<p>Seasonal events take place (eg, property Marking,, Metal thefts, Winter fuel thefts, Tourism, TFMV, Burglary etc).</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance.</p> <p>Ongoing Business Watch joint prevention visit with PCSO's, DFRS, Trading Standards & Crime Prevention Officer offering advice & awareness of any ongoing issues.</p> <p>Community Speed watch, developing Speed watch with Police</p>	<p>Excellent links and joint work with D&SF&R service – recent joint door to door campaign lined to rogue traders with fire safety adding value to visits. Joint community fun days now being arranged as a result of success of the above.</p> <p>Ilfracombe Rescue Day – annual event in August.</p> <p>Very successful rural communities events run in Lynton, Bishops Nympton, Shirwell and Knowstone in autumn and Spring looking at issues of rural crime and other community priorities.</p>	<p>Seasonal events take place (eg, property Marking,, Metal thefts, Winter fuel thefts, Tourism, TFMV, Burglary etc).</p> <p>ACPO campaigns (Drink drive summer/xmas, KSI initiatives etc)</p> <p>PCSO's lead on community events where "Have Your Say" is always displayed</p> <p>Bespoke events are arranged as required by Neighbourhood staff, influenced by intelligence or performance .i.e. PNS stand.</p> <p>Road safety & alcohol awareness talks to school children; Community Speed watch and developing School Speed watch with Police volunteers. Running</p>	<p>Event calendar busy throughout year such as Moorwatch,</p> <p>NBM Cath Veale at Tavistock is proactive in engaging with the community at a wide range of events, both that we have been invited to and also us contacting event organisers.</p> <p>PCSO's and NBM regularly attending fetes and fayres, multi agency meetings, knowledge and learning workshops and local charity run events such as the Memory Cafe at Tass (Tavistock Area Support Services)</p> <p>Seasonal Events are regularly attended/run</p>

		<p>volunteers.</p> <p>PCSO's conduct visits to rural areas that request property marking alongside COP Donna Woolway.</p> <p>PCSO's "man a stand" public engagement at various events such as The Green Man Festival, OceanFest, Diversity Festival, Food festival, North Devon Homes Summer Fair & The Pannier Market.</p>	<p>Ilfracombe NPT devised Drink Drive 'pub quiz' delivered in local pubs in lead up to Christmas.</p>	<p>Mini-Police Stations in both the Community College and Primary School</p> <p>'Fun Day' held at Holsworthy primary School, which was organised by PCSO's</p>	<p>such as Moorwatch, plain clothes shop ops around Christmas time.</p> <p>NBM Veale is engaging with vulnerable adults and fire service to have inputs and workshops.</p>
7.0	Educational Establishments (young people)				
7.1	Primary Schools	<p>PCSO's that have a Primary School on their area make regular contact & engage with any travel plan matters.</p> <p>YIO Mark Robarts (Andy Ladley from July14) & PCSO's provide inputs on</p>	<p>YIO Mark Robarts (Andy Ladley from July14) & PCSO's provide inputs on appropriate and relevant issues. (General Safety, Bullying etc)</p> <p>PCSO run TAG Rugby</p>	<p>YIO Mark Robarts (Andy Ladley from July14) & PCSO's provide inputs on appropriate and relevant issues. (General Safety, Bullying etc)</p> <p>Junior Life skills takes place each year for all Year 6</p>	<p>YIO Jules Fry and PCSO's regularly provide inputs to primary schools in and around surrounding Tavistock area on relevant safety issues such as general road safety for 5/6 year olds and targeted general</p>

		<p>appropriate and relevant issues. (General Safety, Bullying etc)</p> <p>Junior Life skills takes place each year for all Year 6 students (multi-agency).</p> <p>Neighbourhood presence and engagement at special events (sports day, Parents evening, school fete etc) and for awareness day inputs where resources allow.</p>	<p>every Friday at Chulmleigh primary school 15:30 and 16:00, last done two weeks ago. Also at Marwood Primary school.</p> <p>Braunton NPT run an annual football and netball tournament for more than 22 primary school children.</p> <p>Primary school community speed watch in Braunton.</p> <p>Numerous PCSO visits to local primary schools as well as fetes.</p>	<p>students (multi-agency).</p> <p>Neighbourhood presence and engagement at special events (sports day, Parents evening, school fete etc) and for awareness day inputs where resources allow.</p> <p>'Cop Cards' Scheme for Holsworthy by securing over £1400 of funding and producing a colourful and informative folder and stickers that children could collect from local Officers and PCSO's by approaching them and asking questions. Hundreds of children from 10 primary schools were issued folders.</p> <p>'Fun Day' held at Holsworthy primary School, which was organised by PCSO's</p>	<p>safety inputs for older years.</p> <p>Regular neighbourhood engagement at school fetes and fayres.</p> <p>PCSO's in Okehampton have regular contact with schools & provide inputs throughout the year with various themes.</p> <p>PC Jules Fry & PCSO Moore-Dunstan attends annual Junior Life Skills in September along with PCSO Smith & other PCSO's when available.</p>
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7.2	Secondary Schools	<p>YIO Mark Roberts (Andy Ladley from July14) & PCSO's provide inputs on appropriate and relevant issues. (General Safety, Bullying etc)</p> <p>The Park Community School & The Pilton Community College have regular contact with their local PCSO.</p>	<p>LPA wide support from YIO and Youth PCSO.</p> <p>Junior Life Skills event.</p> <p>Ilfracombe Academy – Excellent ongoing partnership with SMT. School Pastors operating. Officers involved in community panel in last 2 weeks for a new Youth Worker.</p> <p>Braunton Academy – Excellent day to day contact. Regular contact with SMT. Recent CIA meetings regarding grooming investigation.</p> <p>South Molton community College and Chulmleigh College – weekly PCSO visits.</p> <p>Very positive</p>	<p>YIO Mark Roberts (Andy Ladley from July14) & PCSO's provide inputs and lessons on appropriate and relevant issues.</p> <p>Senior Life skills takes place each year for all year 9 students (multi-agency).</p> <p>Neighbourhood presence and engagement at special events (Prom etc) and for awareness day inputs where resources allow.</p>	<p>PCSO's, especially 30076 Williams, regularly have preventative general and safety inputs at Tavistock College.</p> <p>PCSO's have regular contact with the College and have mobile phone inputs every quarter as part of the Safer Schools Partnership.</p> <p>Very positive relationship & close contact kept with attendance officer regards any concerns for students.</p>

			engagement.		
7.3	College/ HE		N/A	N/A	
7.4	University	-	N/A	N/A	
7.5	Safer Schools Partnerships	<p>PCSO's are encouraged to establish Safer School Partnerships (in liaison with YIO for guidance) in their areas to set priorities, particularly around safeguarding staff and pupils.</p> <p>PCSO Rick Napier works with the Youth Intervention Team as part SSP.</p>	Excellent ongoing engagement but no formal Safer School Partnership sign up.	<p>PCSO's are encouraged to establish Safer School Partnerships (in liaison with YIO for guidance) in their areas to set priorities, particularly around safeguarding staff and pupils.</p> <p>In place in Bideford, Torrington & Holsworthy.</p>	<p>Ongoing informal engagement with Tavistock College by 30076 Williams.</p> <p>Ongoing engagement with Okehampton College by all PCSO's.</p>
7.6	Secure Accommodation		NA		
8.0	Young People 10-24 yrs	Events run where resources and funding permits. LPP in contact with local councillors and will respond to trends or spikes in Crime/ ASB.		Community Action Through Sport Scheme.	

8.1	Youth Clubs/ Sport	PCSO's attend the clubs on their area when they can or are requested. Such as Clubs with to help them gain their Police or Community badge.	Regular contact from neighbourhood team	Regular contact from neighbourhood team	Regular contact and engagement by NBM and PCSO's at Kings Youth Club and Kings Friday Night Project in Tavistock. Contact from Neighbourhood Team with Room 13 in Okehampton & New Life Church.
8.2	Community Centres	Local teams attend centres throughout the area such as The Sunrise Group, Gorwell Community hut, Orchard Vale School coffee shop, Whiddon valley & Forches Community Centre, Roundswell Community Hall (who have a Residents Association).	Youth Centre links in Braunton, Slade Ilfracombe and the Real McCafe.	Regular contact from neighbourhood team particularly Pollyfield in Bideford where we have a Police office for NBT and youth centre in town centre.	Kings Youth club, Kings Friday Night Project and Tass centre engagement and liaised with along with irregular contact from other local charities.
8.3	Police Cadets	No Police Cadets. The 999 academy is run	With One Ilfracombe, in process of developing	Run from Barnstaple	Nothing at Tavistock.

		through the PETROC college as a certificated course.	Cadet type programme over 12 weeks for 14/15 year olds with SWAST/Fire and Coastguard to improve employability. Launch planned for Autumn 2014.		Nothing at Okehampton
9.0	BME Groups	Growing Polish and Lithuanian community that LPP. Pockets of international students and workers of various cultural backgrounds within the food outlets that have been in the area for a number of years. PCSO's for the town centre regularly attend The Prayer Room which caters for the Muslim community as well as the Sun Rise group who are open for any ethnic group that wishes to attend.	No significant BME groups.	Transient Polish workers at shipyard. Turkish community through fast Food outlets	No significant BME groups in Tavistock.
9.1	Travellers	The ground at Severn	No sites of note.		No sites of note in

		Brethren is a tolerance site that is irregularly used by travellers. Local officers always liaise directly with them & the Diversity Officer.			Tavistock. Nothing currently in Okehampton
10.0	Language Schools		Ilfracombe NPT involvement in a PAL scheme with Country Cousins where local young people mentor language students in the town to support them and prevent victimisation has led to a British Council National Award this year.		
11.0	Religious Groups	As well as Christian Churches throughout the area there are small community groups such the Sunrise Group that caters for other religions which have contact as and when required.	Strong Street Pastor team in Ilfracombe. NPT invited by Ilfracombe Churches Together to service of thanks for the police on 1 June 2014. Police referrals made to Ilfracombe Church run	Bideford has an active church network that undertakes lots of charitable work. Contact is open as and when relevant. Street pastors assist in ENTE	Strong street pastor group and activity on Friday and Saturday nights in Tavistock, contact is open as and when relevant but often engaged with at local multi agency meetings. Okehampton has an

			<p>befriending scheme to address social isolation.</p> <p>Work progressing for church based drug and alcohol recovery buddy scheme in Ilfracombe under banner of ROC supported by PCC. Launch planned for autumn 2014.</p> <p>Crosscombe Christian rehabilitation Centre (Freedom Trust) Lynton – approx. 12 recovering alcoholics and drug addicts in early stages of rehab.</p> <p>Excellent links with Lee Abbey – Christian Community Lynton who hosted a Sector Team Building day in March. (40 attended).</p>		<p>active church network that undertakes lots of charitable work.</p> <p>Contact is open and made by PCSO's when on foot patrol as and when relevant.</p>
12.0	Hard to reach groups	LPP have identified the following	<p>Rural Communities</p> <p>Elderly / disabled</p>	None formally identified as a regular contact but channels are open should a	NBM Veale and PCSO Canvin engage regularly with older and

		<p>Farmers- Regular contact is being made by the local PCSO's attending the farms & conducting property marking.</p> <p>PETROC College has regular contact with their police team engaging with young people from a variety of backgrounds.</p> <p>Once again The Sun Rise group are available to all ethnic groups that wish to attend & LPP attend.</p> <p>By conducting Have Your Say surveys the LPP are able to make contact with those that may be at work & would not normally have any need to come into Police contact.</p>	<p>residents.</p> <p>Little Oak – South Molton – Accomodation for younger troubled youths regular visits for engagement.</p> <p>Similar relationship with premises in Lynton.</p> <p>Military wives Chivenor – Monthly mums and toddlers group.</p> <p>Good liaison with RMB Chivenor and 22 Squadron Air and Sea Rescue – at all ranks. Weekly shore patrols provided. Regular quarterly meetings about ongoing policing issues.</p>	<p>group fall into this group. LPP would take the lead with the Diversity Officer.</p> <p>Work currently beginning with migrant workers as part of Force requirement/awareness.</p>	<p>vulnerable groups through Tass, social services and being community facing in Tavistock.</p> <p>Engagement and inputs from the two Chelfham schools for complex learning difficulties setup by Sgt Anning and NBM Veale.</p> <p>PCSO Canvin and PCSO Chapple are very community engaged in rural areas in Tavistock east and west sectors.</p> <p>PCSO Moore-Dunstan & PCSO Deacock cover the rural patches and have regular contact with hard to reach elderly residents that live alone.</p> <p>PCSO's have contact with Puzzle Tree which caters for adult service</p>
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					<p>users with physical & mental disabilities.</p> <p>College holds a Memory Cafe on second Tuesday of the month for Alzheimer & dementia sufferers.</p>
12.1	Homeless	<p>The Freedom Centre, that is charity run, in Barnstaple offers food, clothes, counselling, gym, financial advice to homeless people that turn up at their door. It is open through the night when the weather conditions are very poor.</p> <p>NTL attends the community “hub” which includes Housing Ass , Mental Health, EDP, Social Services on a monthly basis. Looking at housing provision for the homeless & other rough</p>	<p>Working with NDC housing options team to improve standards of rented accommodation in Ilfracombe where there are a larger than average number of placements from probation and MHTs.</p>		<p>Neighbourhood team regularly work with Alan Marshall from Encompass.</p>

		sleepers.			
12.2	Vulnerable persons	Local PCSO's & Officers attend multi agency case conferences involving Police, medical services, mental health services, social services and other support agencies work together to ensure there is effective engagement and support to safeguard the needs of the vulnerable. The Troubled Families programme is a good example of this.	Protocol outlining level of support and partnership between police and Hillsdale residential home Ilfracombe – for recovering alcoholics with complex needs. Regular visits to: Hele Community Resources / South Molton dementia group	The Torridge partnership has taken the troubled families programme and given it more emphasis, change of management with TFS has also helped. Good example of how agencies work together with the police to protect the vulnerable.	Regular engagement through meetings such as Targeted Families and multi agency meetings as well engaging in Tass events in Tavistock. PCSO's & NBM attend Targeted Families meetings in Okehampton.
13.0	Retail/ Commerce	Central Town is part of "shop watch" & majority are connected by radios. CCTV throughout the town is monitored 24 hours a day & the operators are briefed to assist Officers & local businesses. LPP arrange covert shoplifting operations with the local shop	Due to technical issues and cost of repair Ilfracombe has lost its NDC CCTV coverage. Options being considered for community run trust through One Ilfracombe. Ilfracombe Town Team comprising of more than 40 individuals working for	Shop Watch radio system is in operation in Bideford and links in with the town CCTV system based at the Police station. LPP maintain contact with users. There is open dialogue between the Sector Inspector and the Chair of the Chamber of Commerce where required.	Shop Watch is being looked into with the PARC (Plymouth Against Retail Crime) initiative possibly being considered by local council, police and key individuals; this is in the very early stages. Plain clothes shop ops being run seasonally.

		owners, security, CCTV & town centre management.	<p>public service providers in the town use radios on daily basis to address any town centre issues of concern. Plans to extend this to retail and licensed premises in next 6 -12 months.</p> <p>Recent engagement at One Ilfracombe Business leaders event. (100 plus attending)</p> <p>Pathfields Industrial Estate South Molton – business watch recognised by SELPE (European policing good practice). Officers made presentations in Valencia and Sophia in 2013.</p>	Overt & Covert shoplifting operations by NBT, engaging with shop keepers, staff and store security.	<p>Shopwatch is running in Okehampton town in respect of a “ring around system” with regular contact from PCSO’s on foot patrol.</p> <p>Radios have been mentioned to allow Okehampton Shopwatch to become more effective in reporting crime when it happens but this is still awaiting the local council to approve funding.</p>
13.1	Private Security Personnel	Street Marshalls that are jointly employed by Safer North Devon & local licensees patrol the area of high volume of people that have	SIA staff employed at licensed premises and for large organised events. Also good liaison with security	SIA staff employed at licensed premises are contacted at a local level by neighbourhood during routine patrols.	SIA staff at local establishments regularly liaised with by neighbourhood officers in Tavistock.

		<p>attended nightclubs & that are vulnerable though alcohol.</p> <p>SIA staff employed at retail and licensed premises are contacted at a local level by neighbourhood during routine patrols.</p>	<p>staff at holiday parks.</p>	<p>Street Marshalls also patrol as part of ENTE 0300-0400hrs.</p>	
13.2	Licensing	<p>Local relationships with NTL's and neighbourhood are in place for areas with relevant. General engagement is completed by Licensing Officer Paul Daw.</p>	<p>Licensing group in South Molton well established, self sustainable and support by attendance from NBM / PCSO. Ilfracombe licensing group still a little sporadic due to chair not having time or capacity. Work ongoing to strengthen this through the town team.</p>	<p>Licensing association in Bideford currently restarting.</p> <p>Stop the Strength campaign launched across Torridge in June14.</p>	<p>NBM Veale regularly takes part in licensing visits and is looking into setting up a Pubwatch scheme in Tavistock and surrounding areas.</p> <p>NBM keen to run regular PAD's (Pubs Against Drugs) initiatives.</p> <p>Okehampton NBM & Sgt take part in licensing checks. Pubwatch is set up & PCSO's keep in contact to arrange</p>

					meetings. Currently next meeting to be arranged & PCSO's will be in contact with Licensee's.
14.0	Community Intelligence (eg promoting Crimestoppers)	Community intel harvested by patrol & neighbourhood teams. Good liaison with FIO and conducting Have Your Say surveys as a result. This goes in hand in hand with promotion of Crimestoppers. The public are encouraged to contact & engage with local officers or Crimestoppers by advertising contact details on twitter, face to face, local newsletter & website.	Nothing of significance.	There is nothing in place on a regular basis. However, advice and encouragement to share community intelligence is completed at street level by neighbourhood staff on routine patrol. All staff are encouraged to gather and submit intelligence. Opportunities at organised events are also maximised. Crimestoppers is always encouraged by staff when engaging with public.	Nothing of significance in Tavistock but intelligence is gathered by being approachable and talking to regular key links by all neighbourhood staff. All officers gather intelligence by being approachable and talking to regular key links. Crimestoppers is encouraged by staff when engaging with public. PCSO's have good relations with key contacts.
15.0	Partnership Contacts	Town Centre Management are in regular contact with LPP & Sector Inspector, liaise to discuss forthcoming	Excellent and pioneering partnership in Ilfracombe with the formation of the Ilfracombe Town Team	LPP staff are heavily involved in the Torridge partnership (Troubled Families) which provides a structured multi-agency	PCSO 30676 is due to start regular attendance to multi agency meetings around Targeted Families for

		<p>events, threats & plans. Working with local traders & businesses (TC Town Centre Consortium).</p> <p>LPP are in regular contact with CCTV who “BARC” Barnstaple against retails crime.</p> <p>Safer North Devon, home to officers from Environmental Health, Licensing & Crime Prevention, ASBO co-ordinator are a close partnership that work with the LPP team to address problems.</p> <p>In addition to this both LPP staff and YIO’s are heavily involved in the Troubled Families programme which provides a structured multi-agency response for families that require intervention. This brings</p>	<p>that launched in April 2014 – a visible multi agency team working everyday to improve the town centre and operating with daily radio contact. More than 40 individuals involved. Fire station used and Town Team base. Bid made to DCLG for rebuild of Ilfracombe Fire Station to house all 999 services and Town Team.</p> <p>Community nurses currently co-located in police station providing opportunities for good safeguarding work.</p> <p>Recently developed Exmoor alliance to address rural issues such as poaching. National Park Authority, National Trust, Natural England, Forestry</p>	<p>response for families that require intervention. This brings partners and Local police in regular contact.</p> <p>Good LA links through attendance at council mtgs and formalised catch up mtgs.</p> <p>Good links with TDC licensing through calling licensees to review/appeal & joint initiatives i.e. Stop the Strength campaign.</p> <p>Regular contact between neighbourhood staff and Housing (problem solving)- in particular Stella Maris Court and Union Close, liaison between local NBT, North devon ASB and Community Safety Co-ordinator and Devon & Cornwall Housing work together to address specific issues .</p> <p>Periodic multi agency stop</p>	<p>Tavistock and relay information to relevant sectors.</p> <p>Monthly town council and monthly Tavistock Matters meetings regular attended or hosted.</p> <p>Regular links and contact with the community safety officer in Tavistock.</p> <p>Regular contact and joint strategic meetings of PCSO’s with West Devon Homes in Tavistock & Okehampton.</p> <p>Regular links and contact with Louisa Daley - community safety officer that covers Okehampton to assist with local events & providing additional</p>
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		<p>partners and Local police in regular contact.</p> <p>Periodic multi agency stop check operations, run with Police, VOSA and HMRC Road Fuel testing Unit</p>	<p>Commisson, EA and A&S Police. Proactive campaign planned for the autumn.</p> <p>Illegal Tobacco initiative and activity to address legal high shop with Trading Standards – Ilfracombe.</p>	<p>check operations, run with Police, VOSA and HMRC Road Fuel testing Unit</p>	<p>resources.</p> <p>Contact with DFS for Annual Drink Drive events.</p> <p>Regular contact by Neighbourhood team with Local council, schools, social services, retailers and various organisations to engage in events throughout the year.</p>
15.1	KIN (Key Individuals Network)	<p>Each member of the team has a copy of KINS that are relevant to them PCSO Denton, Community Engagement Officer has created a generic spreadsheet going up to senior level contacts within companies.</p>	<p>Review of this underway. KIN contact good in some areas, but not consistent.</p>	<p>Sector Insp holds a KIN list, regular local contact through NBT generally meets the need but they are being developed across Torridge for general information by NTL's</p>	<p>Soon to be reviewed and updated by NBM and PCSO's.</p>
16.0	Councillors	<p>NTL's & PCSO's attend Town Council Meetings</p>	<p>Good coverage of Town and Parish Council</p>	<p>TDC attend TIMS mtgs</p> <p>Sector Insp has regular</p>	<p>Regularly attended Tavistock Matters and</p>

		and Parish Council meetings for their areas to provide crime figures, maintain links and gather community intelligence. A Q & A session is also included.	meetings. Excellent links through One Ilfracombe in the town and through PC James NBM in South Molton. Dynamic contact/relations with both county and district councillors too. Also particularly good links in Lynton & Lynmouth.	contact with Council leaders/Mayor through council mtgs and adhoc mtgs. NBT attend parish council mtgs	town council meetings for engagement. Dynamic liaison through email with local councillors in Tavistock. Regularly attended Okehampton Matters and town council meetings for engagement by PCSO's
17.0	Community Messaging	Used regularly. Efforts made to expand database particularly in rural areas. Engagement events are particularly well used for this including Have Your Say engagement and reassurance visits.	Excellent use by all staff. Especially in the rural areas – across Exmoor.	Ongoing- all LPP staff are encouraged to sign up members of the Community to CMS. Used regularly. Efforts made to expand database particularly in rural areas. Engagement events are particularly well used for this particularly through NHW	Used moderately in Tavistock but due to be looked into to encourage wider use. Used moderately in Okehampton but due to be looked into to encourage wider use.

18.0	Community Watches	Some Neighbourhood Watch co-ordinators in place- contact maintained via PCSO's. Horse Watch, Boat Watch, Farm Watch and Community Speed Watches are also in place area.	NHW watch relatively healthy. Community speed watch extremely active in Braunton – recipients of LPA Commanders awards for work over many years.	NHW is thriving in Torridge with regular mtgs, newsletters and support of NBT.	NHW patchy but PCSO Chapple is keen to encourage NHW and Speedwatch in rural west sector of Tavistock. NHW patchy but PCSO Deacock is keen to encourage Speedwatch in rural west sector of Okehampton Shop Watch is soon to be looked into by PCSO 30676, NBM Veale and key local figures in Tavistock Town.
19.0	Community Groups/ Residents Associations	LPP staff maintain open channels of communication with existing groups. Community Action events take place with various agencies.		Day to day business for neighbourhood teams. Have worked together on multi-agency community events.	Actively encouraged by all neighbourhood staff and engagement if we are contacted.
19.1	Parish Councils, notice boards and newsletters.	Contact is maintained by PCSO's with most parishes allowing Police	Monthly news letters in Lynton, Braunton. Being started in	"Bobby on the beat" newsletters given to local	Input regularly in the back of the Tavistock Times Gazette on what

		<p>literature to be distributed and displayed where appropriate and relevant. Monthly parish council meetings are attended by NH.</p> <p>Monthly newsletter created locally & distributed to KINS via email & in person.</p>	<p>Ilfracombe and via the newspaper in South Molton.</p>	<p>councils/partners to display</p>	<p>is happening on a regular basis.</p> <p>Input in the Oke Times on what events we are involved in & any local newsletters that cover rural patches.</p>
20.0	Organised events:	<p>The LPP have an outlook calendar showing events & engagement opportunities LPP staff patrol and run stalls where appropriate.</p> <p>Community Engagement PCSO ensures attendance to maximise any appropriate engagement.</p> <p>Barnstaple Fair & Carnival, Pilton Festival, Fremington Party at The Manor, North Devon Beer Festival, Barnstaple Fun Day, North Devon</p>	<p>As outlined above.</p> <p>Also very large music events – Oceanfest Croyde June each year (7000)</p> <p>Somersault Festival Castle Hill Filleigh July. (20000)</p> <p>Earl of Rhone – Combe Martin – May.</p> <p>Combe Martin, Ilfracombe, and South Molton Carnivals.</p>	<p>Engagement opportunities are maximised at local events with high local and tourist footfall. NH staff patrol and run stalls where appropriate.</p> <p>Community “On the beat” posters in notice boards.</p> <p>Beauty spot Car park engagement 300+ drivers spoken to CP advice/leaflets.</p> <p>Attendance at Council meetings across Torridge</p> <p>Have your say &</p>	<p>Moorwatch is an ongoing event for us with all rural and town PCSO’s and NBM being involved in promotion by leaflet, posters and community engagement.</p> <p>An ongoing list of events is available to all officers and staff in the Tavistock section of the ‘G’ drive as well as a list printed by NBM and displayed centrally in Tavistock station for all</p>

North and West Devon- Engagement Plan 2014.

		<p>Food Fest, Race for Life, Diversity Day, Barnstaple Christmas Light Switch on.</p> <p>All the above are attended by LPP.</p>		<p>engagement e.g</p> <p>May 2014 - Bideford farmers Market 1&4th w/end of each month, 1/5 Bideford Coffee morning Strand Old persons home, 3/5 Appledore Crime prevention afternoon, 17/5 Alwington Fete, 21/5 2x Primary school sessions Abbotsham, 24/5 Hartland partner agency day , 25/5 Milky Way community event, 31/5 Appledore Village Green Fete,</p>	<p>officers.</p> <p>Future events in Tavistock - 10/07/14 – Horrabridge Youth Club.</p> <p>17/07/14 – Tavistock Relay.</p> <p>17/07/14 – Targeted Families.</p> <p>20/07/14 – Tavistock Carnival.</p> <p>25/07/14 – Kings Friday Night Project.</p> <p>10/7/14 – Dementia Awareness day Red Lion Yard Okehampton</p> <p>11/7/14 – West Devon Connect Community Day Red Lion Yard</p> <p>18 & 19/7/14 – Chagstock Festival</p>